African American Alliance for Homeownership

Housing Counselor Job Description

The African American Alliance for Homeownership is seeking a Housing Counselor to become part of the homeownership team. AAAH is a non-profit, 501c3 organization whose mission is to increase homeownership and economic stability for African Americans and other underserved individuals by improving access, ensuring advocacy and providing education. AAAH services include one-on-one pre-purchase and foreclosure/loss mitigation prevention counseling, homebuyer education, IDA program, credit counseling, financial capabilities, home retention, and annual homeownership fairs.

Position Description: This position is full time. The Housing Counselor is responsible for providing pre-purchase counseling to first-time homebuyers, and facilitates homebuyer education classes, as needed. The Counselor evaluates the financial situation and homeownership goals for all program participants in order to provide the appropriate resources and support.

Essential Functions:
- Maintain current and accurate participant files with case notes, financial records and or income documentation; track demographic information and enter data into a web-based system.
- Utilize Service Point and Launch pad data systems for inputting and tracking clients
- Provide one-on-one counseling to program participants on personal finance and credit issues. Assist participants in developing financial goals and a concise action plans that will support their goals; provide cultural specific information and guidance on the home buying process.
- Support annual homeownership fairs and workshops in Portland and Hillsboro through fundraising, planning, outreach, marketing, etc.
- Provide on-going follow up to clients according to their most recent action plan; face to face, phone, or email.
- Represent AAAH at housing functions, neighborhood activities, and appropriate community/partner meetings.
- Work with community partners in the housing & financial industries.
- Representative housing counselors to develop plan for existing clients.
- Position reports directly to the Executive Director.

Additional Requirements:
AAAH relies heavily on all members of the team participating and supporting one another. It is a requirement of this position to work as an active member of the team, as well as being self-motivated.

Qualifications and Skills:
- Knowledge of the principles, practices and techniques of the home buying and the homeownership process. This will include credit, savings, and budgeting, along with an understanding of credit reports and credit reporting agencies. The person must have or will gain the knowledge of federal, state and local housing regulations, financial institutions, and community services which can be utilized to aid program participants.
- Must have strong communication skills in working with small and large groups.
- Ability to recognize and assess problems, provide financial assessments to program participants, and gather relevant information from a variety of sources that will bring resolve to identified problems.
- Ability to work with diverse populations.
- Proficient computer skills in programs such as MS Word, Power Point, Excel, and data base entry.
- Bilingual in Spanish or another language a plus, but not required.
- All counselors are required by federal law to be certified by August, 2020. AAAH counselors will be supported in preparing and paying for the certification as long as they are actively employed by AAAH.

Education/Experience: A minimum of a high school diploma or GED is required. College degree and/or housing counseling certification are preferred. An equivalent of education, training and experience to successfully perform the essential duties of the job will be considered.
**Work Environment:** 75% office/classroom, 25% outside office, including travel time.

**Compensation:** $22-25/hour DOE (includes benefits; medical, dental, eye, alternative care); on-going development training.

Send resume to cheryl@aaah.org or * AAAH, 825 NE 20th Avenue, Suite 225, Portland 97232 * Fax: 503-595-3519